

VCAF Strategic Plan

- 1. Optimize business processes to promote efficiency and effectiveness**
 - 1.1 Standardize and optimize business processes**
 - 1.2 Enhance documentation and recordkeeping**
 - 1.3 Increase innovation, process automation and technology adoption**
 - 1.4 Reduce institutional risk and enhance data security**

- 2. Strengthen financial analysis to support planning and resource management**
 - 2.1 Evaluate and track operational resource measures**
 - 2.2 Establish financial dashboard reporting**
 - 2.3 Provide strategic guidance, promote business planning and data-based decision making**

- 3. Enhance facilities and campus environment to support student success**
 - 3.1 Revise master plan**
 - 3.2 Review space assignments and utilization**
 - 3.3 Support quality student learning environment**

- 4. Promote customer service and build relationships based on collaboration and trust**
 - 4.1 Establish strong lines of communication and engage discussion**
 - 4.2 Involve peers and departments in planning and decision-making process**

5. Invest in people for development and growth

5.1 Develop unclassified staff evaluation tool

5.2 Evolve market-based compensation measures

5.3 Champion employee development

5.4 Focus on succession planning

5.5 Meet regularly with staff